



Clarke County Clinic

Telehealth Visits

641-342-5353



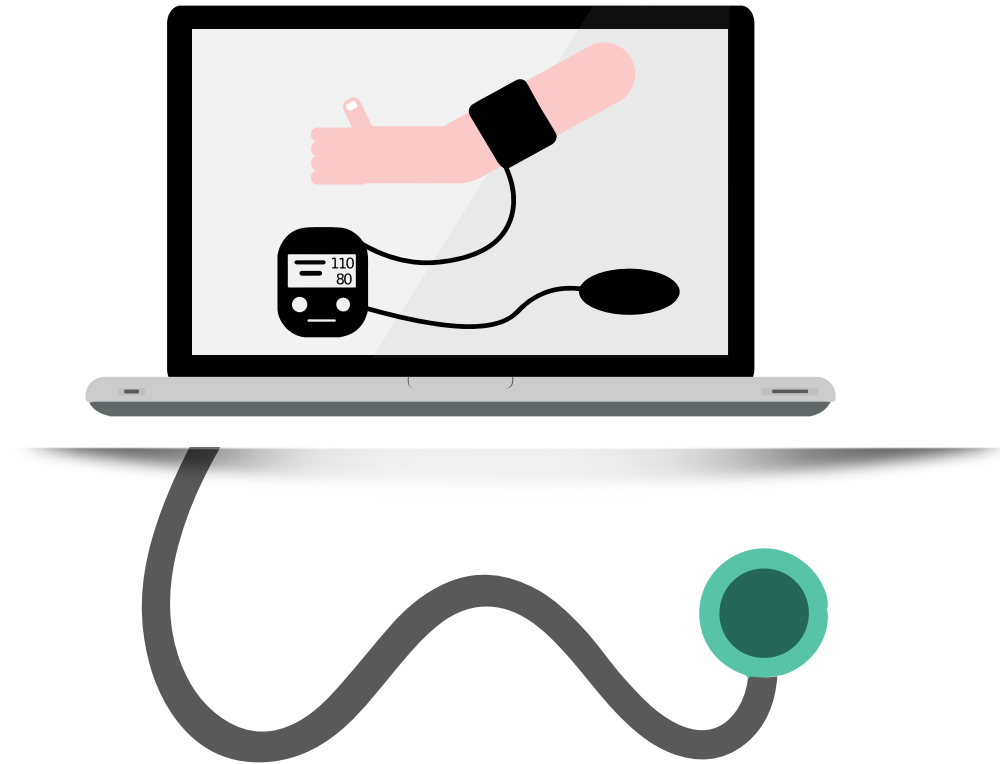
Telehealth

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Expanding telehealth visits

As COVID-19 continues to grow as a public health concern, we are expanding telehealth visits from your home to the Clinic for certain conditions and circumstances during designated times during this national public health emergency.

If you or someone you know is experiencing symptoms of COVID-19 and need to schedule a telehealth office visit from your home please call 641-342-5353.



Telehealth

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Avoiding unnecessary contacts may also be possible with a telehealth provider visit. A telehealth provider visit from your home related to symptoms or reasons such as pink eye, sinus infection, certain rashes, anxiety, follow-up visits, and work-related issues might be able to be scheduled by calling 641-342-5353.

This option was first started on March 30th and will be offered until the need for this service decreases, most likely for the next several weeks. We will communicate changes through these programs as needed.

This option will be available Monday through Friday from 8 a.m. to 5 p.m.



How Telehealth Visits Work



1. EMAIL ADDRESS and INTERNET NEEDED

A reliable internet connection is needed. The connection is expected to be to your home with a wired or Wi-Fi connection with cable audio and video device. (A connection capable of downloading movies is needed.) If your audio-video connection is not satisfactory, your visit with a provider will not be completed. The Hospital cannot assist with your internet connection, audio-video device, or settings.

2. CALL THE CLINIC TO SCHEDULE AN APPOINTMENT

You will need to call **641-342-5353**. It is expected that you have either previously visited a Clarke County Clinic practitioner or live in the Clarke County Clinic service area. Registration and reason for visit questions will be asked.

3. EMAIL WILL BE SENT FOR THE TELEHEALTH VISIT

If you have a telehealth visit scheduled you will be sent an email from ***webexadmin@clarkehosp.org*** that designates the time and how to connect for the telehealth visit.

4. CONNECT WITH CISCO WEBEX CONNECTION

Simply click on the link sent in the email to start the Cisco WebEx meeting to connect to the Clinic for your telehealth visit up to 10 minutes before your visit time. If you have never downloaded the Cisco WebEx application, you will need to do that and also enter your name and email address. You will need to allow the Cisco WebEx application to have access to your audio and video device.



Clarke County
Hospital

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